

COVID-19 COMPLAINTS

There are several ways to file a complaint regarding violations of COVID-19 emergency orders. Always include complete details, such as location, date, type of violation, what the risk was, evidence to support your findings, contact information of the violator (if known), and your contact information.

Please refer to the following list to direct your complaint to the appropriate agency:

MIOSHA WORKPLACE SAFETY ISSUES (complaints may be made anonymously)

BUSINESSES NOT COMPLYING WITH EMERGENCY ORDERS

Contact MIOsha **855 723-3219** or go online to:

https://www.michigan.gov/leo/0,5863,7-336-94422_11407_15333-93835--,00.html. Go to Safety or Hazard Complaint and click File a Complaint Online. OR <https://safetyhealthhazards.apps.lara.state.mi.us/>. During COVID, you do not have to be an employee to file a COVID complaint.

FOOD-RELATED COMPLAINTS

GROCERIES, DELIS, BAKERYS, FARMER'S MARKETS, BIG BOX STORES WITH FOOD Contact the Michigan Department of Agriculture and Rural Development MDARD: **800-292-3939** or email MDA-Complaints@Michigan.gov.

BARS AND RESTAURANTS

Contact your local health department (remember people may sit at a table without a mask if the restaurant is social distancing): <https://www.malph.org/resources/directory>

LICENSING AND REGULATORY AFFAIRS (LARA)

STATE-LICENSED FACILITIES

Nursing homes, foster care and childcare homes and centers, cemeteries and funeral homes, construction businesses, cosmetologists, hospitals, medical care practices and surgery centers, real estate businesses, and telecommunication providers - go to:

https://www.michigan.gov/lara/0,4601,7-154-89334_72600_73836---,00.html or by email at BPL-Complaints@michigan.gov.

MICHIGAN LIQUOR CONTROL COMMISSION

Consumer complaints should be directed to:

https://customers.mlcc.michigan.gov/SoM_PublicDirector?flowIndex=4

GENERAL COMPLAINTS

MISCELLANEOUS COMPLAINTS

Contact local law enforcement through the [non-emergency dispatch center](#) that covers your area.

Do not call 9-1-1 unless it is an emergency.

MAJOR VIOLATIONS OF EMERGENCY ORDERS OR IF LOCAL LAW ENFORCEMENT IS UNABLE TO RESPOND

Email Attorney General Nessel at AG-COVID19@michigan.gov

OR go to: <https://secure.ag.state.mi.us/complaints/consumer.aspx>.

MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES (MDHHS)

COMPLAINT HOTLINE AND FORMS

If you need help finding a complaint form, contact the MDHHS COVID-19 Hotline at **1-888-535-6136**. The hotline is also able to help fill out some complaint forms and connect you with a translator, if needed. The hotline is open Monday-Friday from 8 a.m. to 5 p.m. Also, visit the Michigan Department of Health and Human Services website at:

https://www.michigan.gov/coronavirus/0,9753,7-406100467_100477_100487_100493_100531---,00.html.