

Personalized care when you need it...where you are

Our Hospice Team provides individualized care, whether you live in your own home, a skilled nursing facility, or residential care center.

Your Individualized Hospice Care Team

Your professional Hospice Team includes physicians, registered nurses, home health care aides, medical social workers, therapists, counselors, and volunteers. The team develops a unique plan of care to support you and your caregiver. A registered nurse will lead your Hospice Care Team, managing your care, making regular visits to your home, scheduling visits of other care providers and communicating with your physician.

We can offer experienced, caring staff for--

- **Skilled clinical care**
Our nurses will provide intermittent visits to observe and evaluate your health needs, and teach you and your family how to manage your care, manage pain and other symptoms related to your disease.
- **Help negotiating the health care system**
Our nurses will coordinate with local health care resources for medications, medical supplies, referrals, and equipment, and will try to help you understand the natural progression of your illness.
- **Basic personal care**
Our health care aides can assist with bathing, shampooing, dressing, and caring for skin and nails.
- **Respite**
Our trained volunteers can run errands or sit with your loved one so you can shop, visit with friends, or go to church.
- **Financial assistance or additional community resources**
Our medical social workers can provide financial counseling and assist individuals and family.

We are a non-profit, Medicare-certified, Blue Cross Blue Shield-approved, and CHAP-accredited provider of Home Health Care programs and services.



Accredited by the
Community Health
Accreditation Program



Certified by the US
Center for Medicare &
Medicaid Services



WE HONOR VETERANS

800-551-4140
231-547-6092

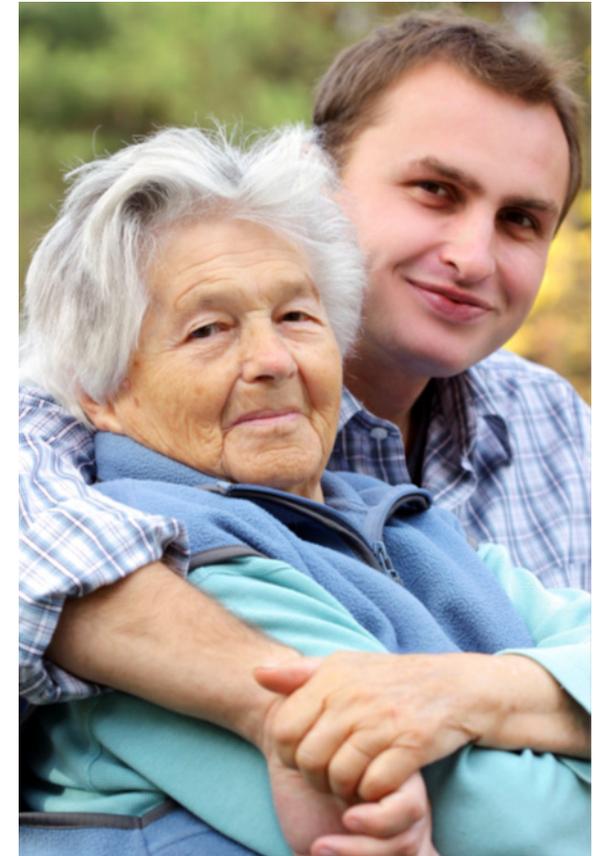
hospicenwm.org



Services will be provided to clients without regard to race, color, religion, national origin, sex, age, marital status, sexual preference, or disease or ability to pay.

Hospice

You Have a Choice



When you need it...where you are



HOSPICE
of Northwest Michigan

In partnership with
Health Department of Northwest Michigan

Not-for-profit hospice
Serving Antrim, Charlevoix, Emmet,
and Otsego counties
for over 40 years



Making Life Moments Happen...with Comfort Care and Support

Caring for people in their homes is a long public health tradition. Hospice of Northwest Michigan has been serving our friends and families in northern lower Michigan for over 40 years. Our caring, locally-based staff is trained to meet the immediate needs of our community, caregivers, loved ones, families and patients.

When is Hospice the Right Choice?

“If I’d known everything hospice offered, I would have called sooner.” Hospice specializes in caring for those in the last six months of life, but there is no set time limit to receiving hospice services once admitted to care. Hospice works best when there are months, rather than days, to establish relationships and support. Hospice cares for people with any terminal illness. You need a referral to hospice care from your physician, but you can meet with a hospice staff member or ask questions without any obligation.

What makes us “Specialized?”

- Non-profit 501(c)(3)—Solely community-supported; not owned or financially supported by a for-profit entity, hospital or corporation.
- You keep your physicians and we work with them.
- All staff is cross-trained in Home Care and Hospice services for seamless transitions as needed.
- Grief/Loss/Bereavement Support for any type of loss, free and open to the community.
- We turn no one away for inability to pay.
- Staff is within 30 minutes response time to clients’ needs.

Are you covered?

In most cases, hospice care is covered by Medicare, Medicaid, or private insurance, so there is no cost to the family. We turn no one away for inability to pay.

We Honor Veterans Program



WE HONOR VETERANS

This program, in collaboration with the Department of Veterans Affairs, and National Hospice and Palliative Care Organization, is focused on recognizing and meeting the unique needs of America’s

veterans and their families at the end of life. We are on a mission to serve those who have served us. We are honored to be a Level 3 partner and all of our staff are trained in the We Honor Veterans Program.

- Assistance with VA benefits and connection to and navigation of VA organizations
- Recognition Ceremony and Pinning
- Certificate of Recognition
- Appreciation Events
- Veteran-to-Veteran Volunteer Program

Grief, Loss and Bereavement Program

Counseling support begins at admission and follows the patient, family and caregivers for 13 months after the death of the patient. It is also provided to the community as needed in response to a loss. The licensed Bereavement/Grief counselor, licensed Medical Social Workers, and Ministerial and Spiritual Advisors all work together as a team to provide assessments, services and support.

- On-site Assisted Living Grief and Loss Support
- Handling the Holidays community program
- Annual Memorial Service
- Bereavement Mailings
- Bereavement Room and Lending Library

Additional support may be scheduled as needed.

For details about these support programs, please call **231-547-7659** or **800-551-4140**. Information and resources are also available on our website:

www.hospicenwm.org



Volunteer Program

Volunteers are extensively trained to work with patients, families and the community. Examples of some of the opportunities to give back:

- Veteran-to-Veteran Care and Support
- Companionship
- Respite for caregivers and families
- Fundraising and Administrative Support