



MEDIA CONTACT:
Laurel Johnson, PIO
O: 231-347-5628
l.johnson@nwhealth.org
www.nwhealth.org

March 19, 2021

Health Department of Northwest Michigan COVID-19 Update

Updated health department registration, scheduling enhances vaccine appointment security and efficiency

The Health Department of Northwest Michigan has updated its pre-registration and scheduling process for COVID-19 vaccination clinics to enhance security and efficiency measures.

The updated Patient Education Genius (PEG) software system now has an additional security authentication step for those receiving a link to schedule their vaccination appointments. The more secured scheduling helps prevent any sharing of the link and allows the health department to continue to schedule eligible individuals for vaccination in a more organized manner.

“We are excited and relieved to have increased security for our self-scheduling links,” said Lisa Peacock, Health Officer. “These vaccines are in high demand and we want to ensure that every dose not only gets into an arm, but it is also important that we maintain an organized and equitable distribution of vaccine based on eligibility and prioritization. The update means it’s more efficient for our community residents - from pre-registration through scheduling their vaccine appointment,” she said.

Those wanting a COVID-19 vaccine should:

- Visit www.nwhealth.org to access the pre-registration survey. A confirmation email will be sent upon completion. This technology enhancement also allows for efficient messaging to those on the waiting list to keep them informed of progress.
- Once an appointment is available, based on your eligibility phase and priority group, a link to self-schedule an appointment will be sent in a text message (see image #1) to the smart phone number entered during pre-registration or in an email if a smart phone number was not provided.
 - If the link is received, but you cannot access internet or have issues with the link and cannot schedule on your phone, call 800-386-5959 for assistance.
- When scheduling your appointment, the location and address of your clinic appointment is in the upper right-hand corner of the screen (see image #2.)
- Once the appointment scheduling step is complete, a confirmation email will be sent to the email address entered. This email will contain all necessary details for your vaccination appointment.

Anyone 16 and older can pre-register on the health department website, but information to schedule a vaccination will not be sent until appointments are available.

The Health Department of Northwest Michigan is mandated by the Michigan Public Health Code to promote wellness, prevent disease, provide quality healthcare, address health problems of vulnerable populations, and protect the environment for the residents and visitors of Antrim, Charlevoix, Emmet, and Otsego counties. For more information, visit nwhealth.org.

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To help residents locate COVID-19 vaccination sites, the health department created a flyer available [here](#) listing additional vaccine providers, availability, and clinic locations. Residents can also view vaccination sites throughout the state by visiting www.vaccinefinder.org. Anyone can assist an older adult who has not yet been vaccinated by registering on either the health department website or by calling the senior hotline at 231-715-5557, or their Senior Services or Commission on Aging office.

Today, March 19, the Health Department of Northwest Michigan is reporting 25 new cases: Antrim (5), Charlevoix (4), Emmet (2), and Otsego (14) counties. As of 4 p.m. today, the health department is reporting:

- Total COVID-19 cases in the following counties: Antrim (1,060), Charlevoix (1,125), Emmet (1,595), and Otsego (1,392).
- Recovered COVID-19 cases in the following counties: Antrim (891), Charlevoix (985), Emmet (1,382), and Otsego (1,039).
- Confirmed COVID-19 associated deaths in the following counties: Antrim (20), Charlevoix (13), Emmet (38), and Otsego (28).

The State of Michigan is reporting 622,151 cases and 15,850 deaths.

Stay up to date on the latest information in the Health Department of Northwest Michigan jurisdiction by [liking and following our Facebook page](#) and visiting our [COVID-19 Data Dashboard](#). To locate a testing facility, visit the [Michigan COVID-19 Test Finder website](#). To track the risk levels of COVID-19 pandemic indicators, visit the [MI Safe Start Map website](#). For more information regarding the COVID-19 vaccine, visit the MDHHS [vaccine website](#) or the [CDC vaccine website](#).

Image #1: The Health Department of Northwest Michigan's survey "ready to schedule" text message sample.



Image #2: The Health Department of Northwest Michigan's survey appointment scheduling screen indicates the clinic location and address in the upper right-hand corner.

 **HEALTH DEPARTMENT**
of Northwest Michigan

Vaccination Location:
Helena Township
Community Center
8751 Helena Rd., Alden, MI
49612

Amanda, you are eligible to schedule a COVID-19 vaccination appointment. Please select one of the following options:

Schedule my appointment now

Schedule my appointment later

I do not want to schedule an appointment, remove me from the list

Need help?
Call the health department at [800-386-5959](tel:800-386-5959)
and leave a message requesting assistance
with your scheduling link for COVID-19 vaccination.



Vaccination Location:
Helena Township
Community Center
8751 Helena Rd., Alden, MI
49612

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Shel, The Health Department of Northwest Michigan is ready to schedule your vaccination appointment. <https://dashboard.coherentrx.com/TMD/RR?id=VRC%2bYjqQtA3AbwjkyCTQoQ%3d%3d>

Reply STOP to unsubscribe.



Text Message

